



# Smart Interactive Whiteboard

## Quick Start Guide








# Foreword

## General

This manual introduces the functions and operations of the smart interactive whiteboard (hereinafter referred to as "the whiteboard"). Read carefully before using the whiteboard, and keep the manual safe for future reference.

## Safety Instructions

The following signal words might appear in the manual.

Signal Words	Meaning
 <b>DANGER</b>	Indicates a high potential hazard which, if not avoided, will result in death or serious injury.
 <b>WARNING</b>	Indicates a medium or low potential hazard which, if not avoided, could result in slight or moderate injury.
 <b>CAUTION</b>	Indicates a potential risk which, if not avoided, could result in property damage, data loss, reductions in performance, or unpredictable results.
 <b>TIPS</b>	Provides methods to help you solve a problem or save time.
 <b>NOTE</b>	Provides additional information as a supplement to the text.

## Revision History

Version	Revision Content	Release Time
V1.0.3	Updated the packing list.	October 2023
V1.0.2	Updated ports.	February 2023
V1.0.1	Updated the information of important safeguard and warnings.	October 2022
V1.0.0	First release.	September 2022

## Privacy Protection Notice

As the device user or data controller, you might collect the personal data of others such as their face, audio, fingerprints, and license plate number. You need to be in compliance with your local privacy protection laws and regulations to protect the legitimate rights and interests of other people by implementing measures which include but are not limited: Providing clear and visible identification to inform people of the existence of the surveillance area and provide required contact information.

## About the Manual

- The manual is for reference only. Slight differences might be found between the manual and the product.
- We are not liable for losses incurred due to operating the product in ways that are not in compliance with the manual.
- The manual will be updated according to the latest laws and regulations of related jurisdictions. For detailed information, see the paper user's manual, use our CD-ROM, scan the QR code or visit our official website. The manual is for reference only. Slight differences might be found between the electronic version and the paper version.
- All designs and software are subject to change without prior written notice. Product updates might result in some differences appearing between the actual product and the manual. Please contact customer service for the latest program and supplementary documentation.
- There might be errors in the print or deviations in the description of the functions, operations and technical data. If there is any doubt or dispute, we reserve the right of final explanation.
- Upgrade the reader software or try other mainstream reader software if the manual (in PDF format) cannot be opened.
- All trademarks, registered trademarks and company names in the manual are properties of their respective owners.
- Please visit our website, contact the supplier or customer service if any problems occur while using the device.
- If there is any uncertainty or controversy, we reserve the right of final explanation.

# Important Safeguards and Warnings

This section introduces content covering the proper handling of the whiteboard, hazard prevention, and prevention of property damage. Read carefully before using the whiteboard, and comply with the guidelines when using it.

## Storage Requirements



- Stably put the whiteboard onto a support platform that is strong enough to prevent the whiteboard from falling.
- Do not place the whiteboard in a place exposed to sunlight or near heat sources.
- Store the whiteboard under allowed humidity (10%–90% (RH)) and temperature (–20 °C to +60 °C, or –4 °F to +140 °F) conditions.

## Installation Requirements



- Use the wall mount bracket with yellow labels on it. Installation and maintenance must be performed by qualified professionals.
- Do not install the whiteboard in a place exposed to sunlight or near heat sources.
- Keep the whiteboard away from dampness, dust, and soot.
- Install the whiteboard on a stable surface to prevent it from falling.
- Install the whiteboard in a well-ventilated place, and do not block its ventilation.
- The power supply must conform to the requirements of ES1 in IEC 62368-1 standard and be no higher than PS2. Please note that the power supply requirements are subject to the device label.
- The whiteboard is a class I electrical appliance. Make sure that the power supply of the whiteboard is connected to a power socket with protective earthing.
- The appliance coupler is a disconnection device. Keep it at a convenient angle when using it.

## Operation Requirements



- High voltage inside the whiteboard. Do not disassemble the whiteboard without a qualified professional present to avoid the risk of being exposed to danger.
- Improper use of the battery might result in a fire or explosion.
- Replace unwanted batteries with new batteries of the same type and model.
- Use the standard power adapter. We will assume no responsibility for any problems caused by the use of a nonstandard power adapter.
- Use the power cords that are recommended for the region and conform to the rated power specifications.
- Make sure all cables are connected correctly before plugging the whiteboard into the power. Do not overload the power socket or pull the power code. Otherwise, it might cause fire or electric shock.



- Do not drop or splash liquid onto the whiteboard, and make sure that there is no object filled with liquid on the whiteboard to prevent liquid from flowing into it.
- Operate the whiteboard within the rated range of power input and output.
- Do not disassemble the whiteboard without professional instruction.
- Use the whiteboard under allowed humidity (10%–90% (RH)) and temperature (0 °C to 40 °C, or 32 °F to 104 °F) conditions.
- The whiteboard is a class I electrical appliance. Make sure that the power supply of the whiteboard is connected to a power socket with protective earthing.
- The appliance coupler is a disconnection device. Keep it at a convenient angle when using it.

## Maintenance Requirements



- Power off the whiteboard before maintenance. Do not use the liquid cleaner or spray cleaner when cleaning the whiteboard.
- Use the clean and soft cloth or use the special lens wiping cloth when cleaning the surface of display screen. Do not use the wet cloth to clean the display screen. Otherwise, it may do harm to the screen.

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# 1 Introduction

The smart interactive whiteboard is an integrated multimedia device, which integrates large HD screen, computer, electronic whiteboard, audio amplifier, application, and central control system.

The whiteboard supports the following functions and features:

- 4K HD LCD display.
- Switch between Android and Windows systems (for Windows, you need to install a computer module).
- One-tap projection of devices such as mobile phones and tablets.
- Electronic whiteboard.
- Various software such as Microsoft Office and audio and video players.
- Supports video conference.

## 2 Packing List

Check whether there is any obvious damage on the packing box. Unpack the box and check whether the components are complete according to the packing list.

Table 2-1 Packing list

Name	Quantity	Name	Quantity
Smart interactive whiteboard	1	Power cord	1
Stylus pen	2	Quick Start Guide	1
Wall mount bracket (installed on the whiteboard already)	1	Remote control	1
Legal and Regulatory Information	1	Wall-mount screw pack	1





# 3 Installation

## 3.1 Preparation

To ensure correct function and safety, remember to check whether your site is ready for the installation in the first place.

Table 3-1 Preparation

Item	Description
Grounding	<p>The IR touchscreen requires that the site should be safely grounded.</p> <p>Check the voltage between the live and neutral wires, between the live and ground wires, and between the neutral and ground wires. If the voltage is abnormal, report the issue to the technician.</p>  <p>The specific voltage requirements might vary depending on your local standard.</p>
Power supply	<p>The power supply circuit for the whiteboard should be independent from lighting and other circuits to avoid interference in power frequency.</p>
Wall	<p>Make sure that the wall can bear a load of 160 kg or more.</p>
Space	<p>Make sure that there is enough space for the whiteboard.</p> <p>The ideal reserved space is 10 mm greater than the length and height of the whiteboard.</p>  <p>If you want to embed the whiteboard into the wall, make sure that there is enough space to use the ports and buttons on the 2 sides of the whiteboard.</p>
Tools	<p>Prepare the installation tools.</p> <ul style="list-style-type: none"> <li>• To install the whiteboard onto a brick or concrete wall, you need an electric screwdriver, impact driver, iron hammer, open-ended spanner, laser level or spirit level, crosshead screwdriver, work gloves, and other tools.</li> <li>• To install the whiteboard onto a wooden wall, you need an electric screwdriver, iron hammer, self-tapping screws, laser level or spirit level, crosshead screwdriver, work gloves, and other tools.</li> </ul>

## 3.2 Installation Accessories

Figure 3-1 Installation accessories

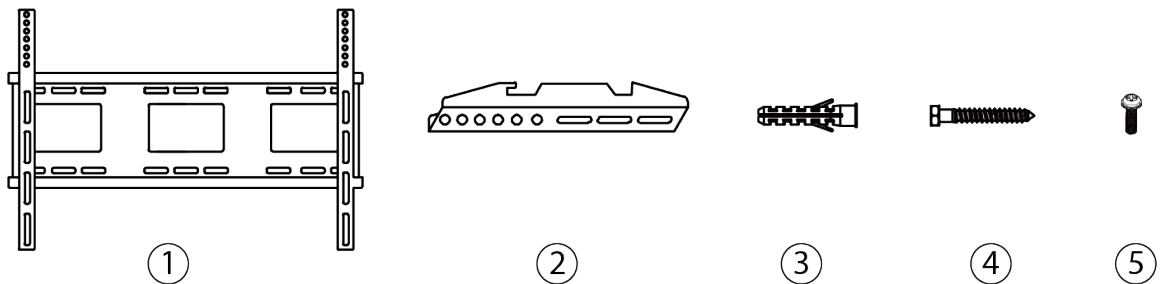


Table 3-2 Number of installation accessories

No.	Name	Quantity			
		65-inch Series	75-inch Series	86-inch Series	98-inch Series
1	Bracket	1	1	1	1
2	Hook	2	2	2	2
3	Expansion plug	4	6	6	8
4	Expansion bolt	4	6	6	8
5	M8 × 25 screw	4	4	4	4

## 3.3 Installation Procedure

### Procedure

**Step 1** Insert M5 × 100 screws 2–10 mm into the vertical brackets.



The M5 × 100 screws are already installed on the whiteboard.

**Step 2** Mark screw locations on the wall and then drill holes.

1. Identify a suitable installation position, and then mark the screw locations.



- The recommended installation height above the ground is 80–85 cm.
- In the following figures, the distance between the horizontal bracket and the bottom of the whiteboard reaches its limit. You can adjust the distance. For details, see [Step 4](#).

Figure 3-2 Installation dimensions (65-inch series) (mm [inch])

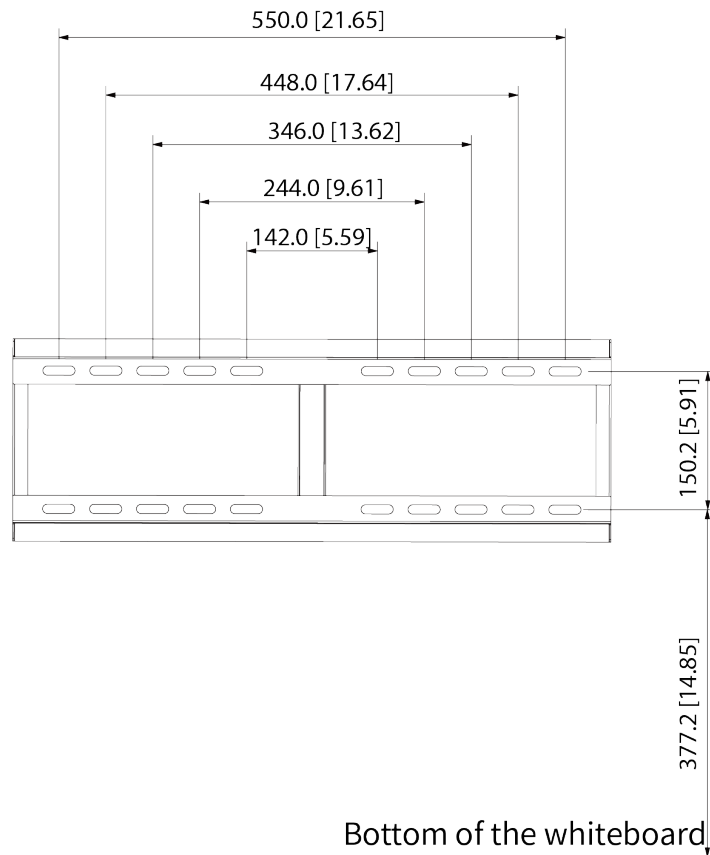


Figure 3-3 Installation dimensions (75-inch series) (mm [inch])

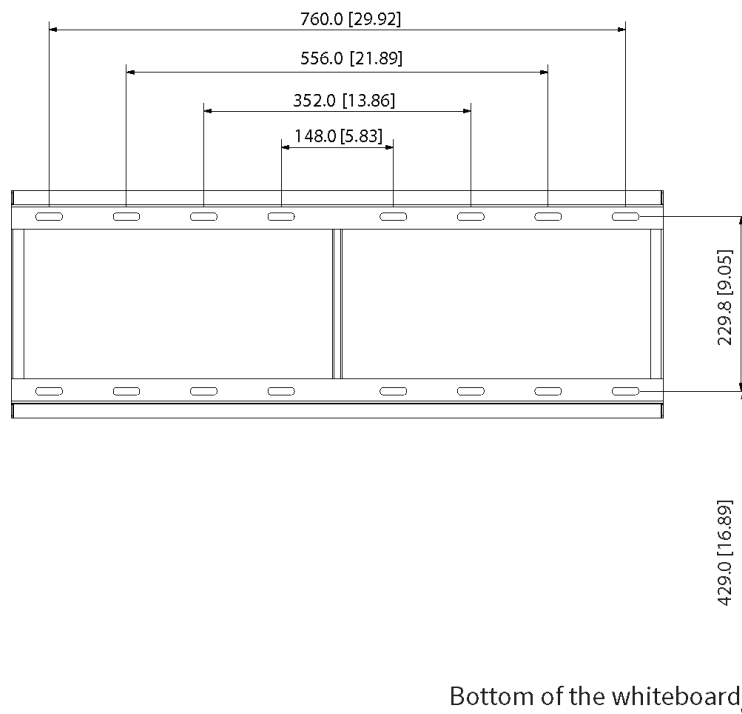


Figure 3-4 Installation dimensions (86-inch series) (mm [inch])

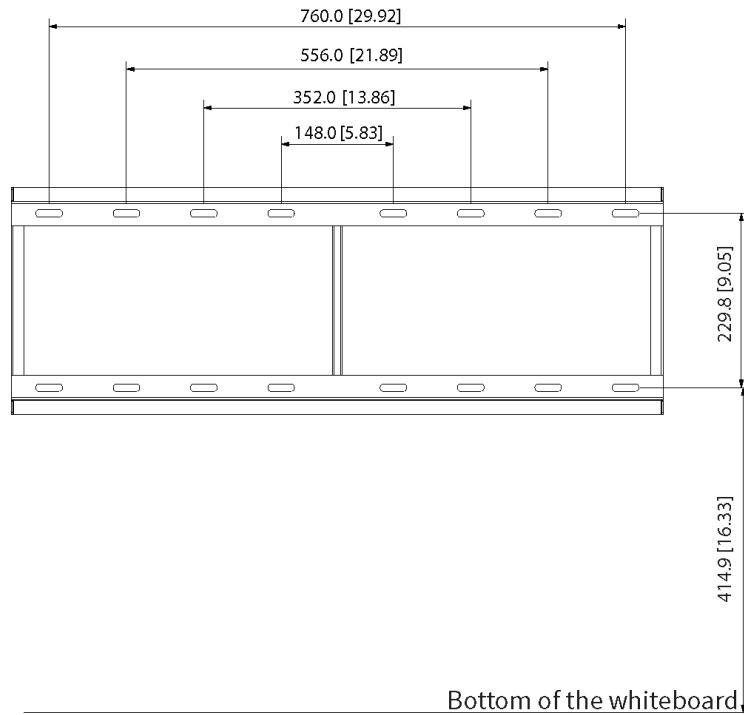
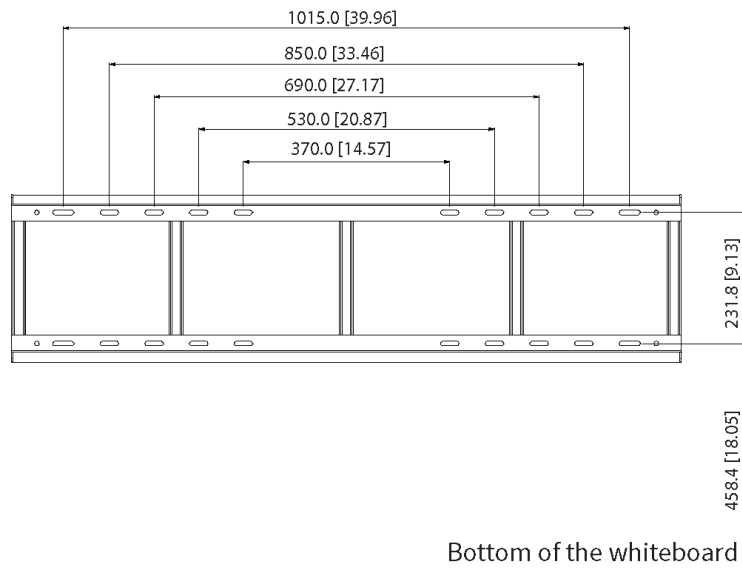
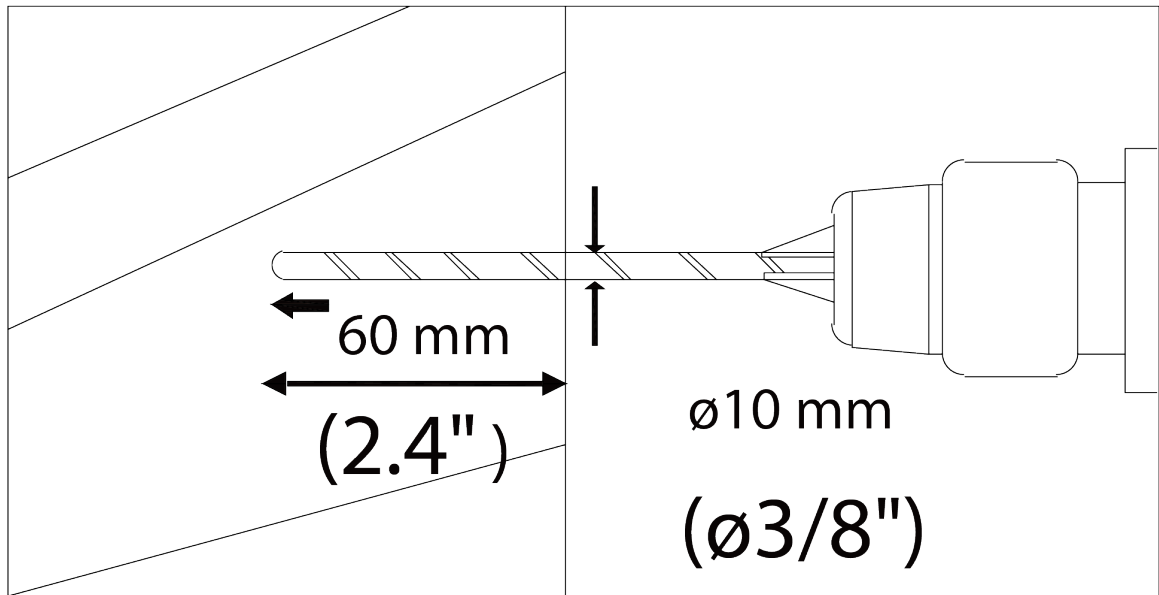


Figure 3-5 Installation dimensions (98-inch series) (mm [inch])



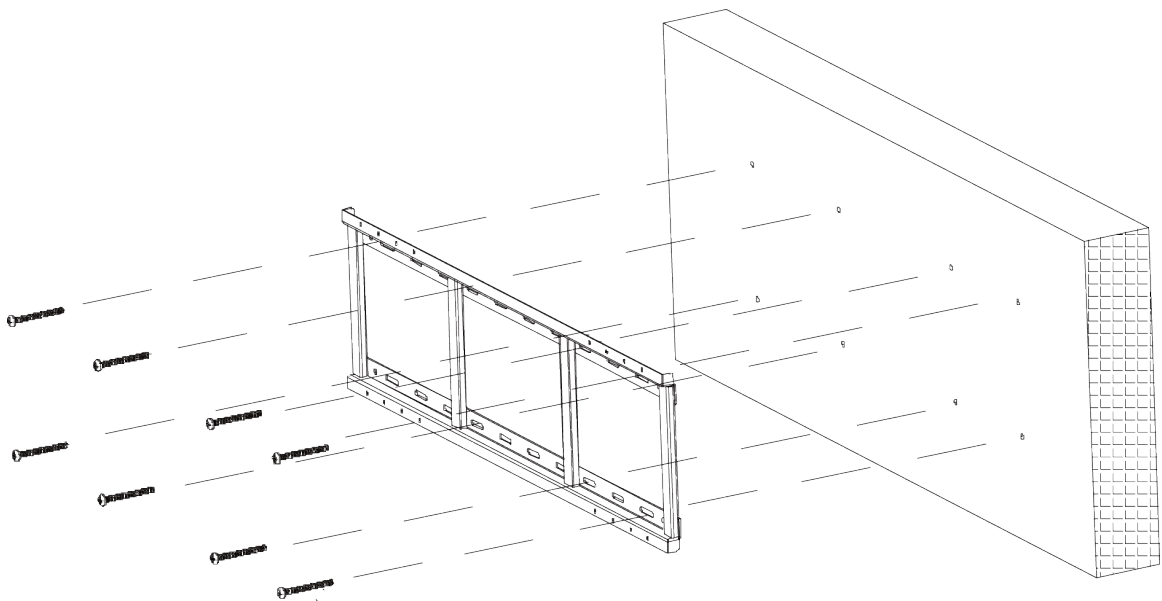
2. Drill holes at the marked locations.

Figure 3-6 Required hole diameter and depth (mm [inch])



**Step 3** Use 6 × 50 mm wall-mount screws to attach the horizontal bracket onto the wall and keep it horizontal.

Figure 3-7 Install the horizontal bracket



**Step 4** Attach the vertical brackets onto the wall. You can use the holes on the vertical brackets to adjust the height of the whiteboard.

- For 65-inch series, you can use the first to the tenth hole from up to down, with the maximum adjustment range of 112.5 mm.
- For 75/86/98-inch series, you can use the first to the fifteenth hole from up to down, with the maximum adjustment range of 210 mm.

Figure 3-8 Attach the vertical brackets (65-inch series) (mm [inch])

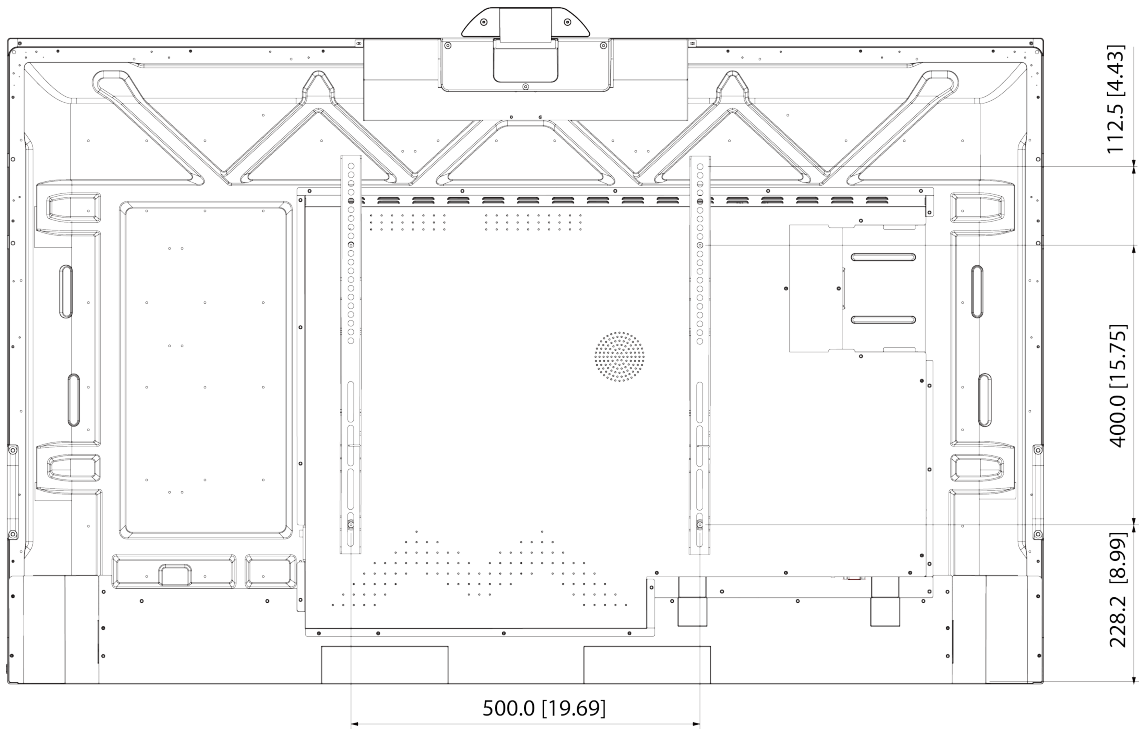


Figure 3-9 Attach the vertical brackets (75-inch series) (mm [inch])

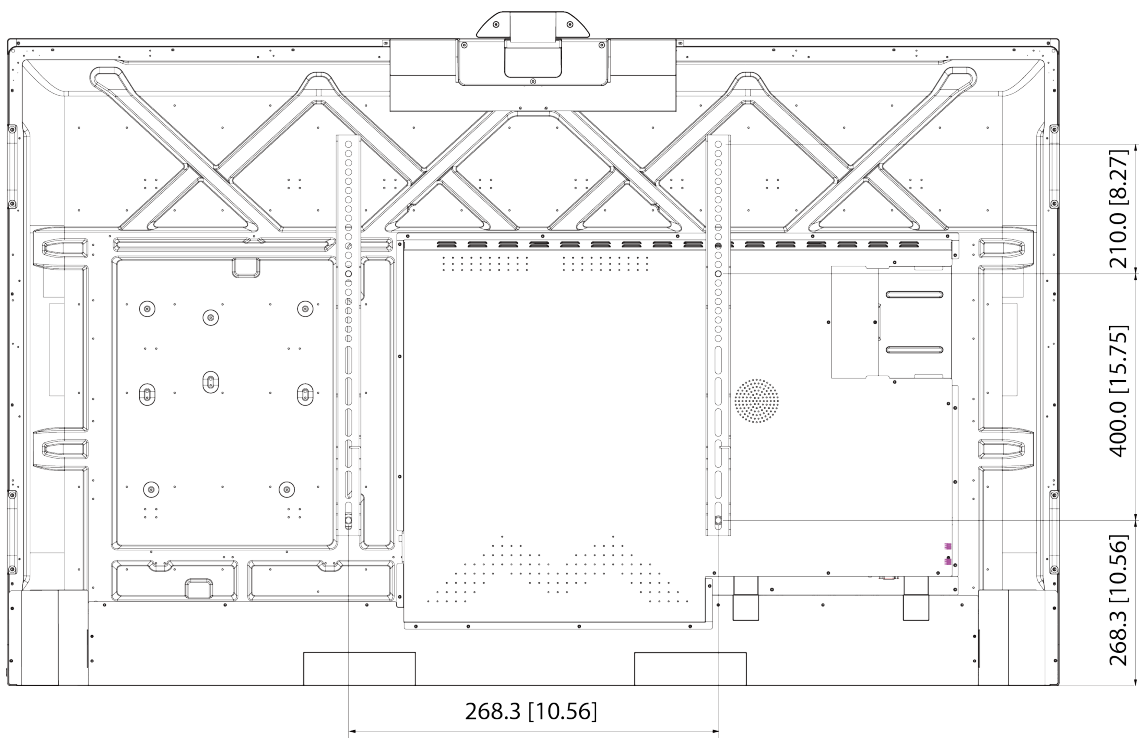


Figure 3-10 Attach the vertical brackets (86-inch series) (mm [inch])

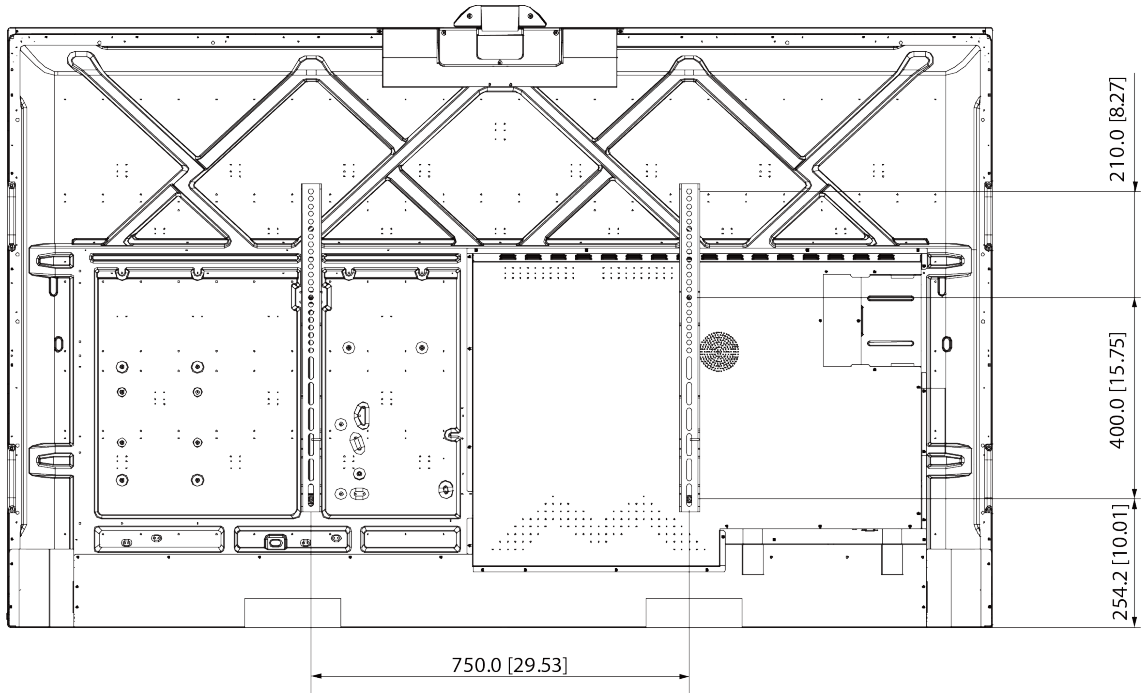
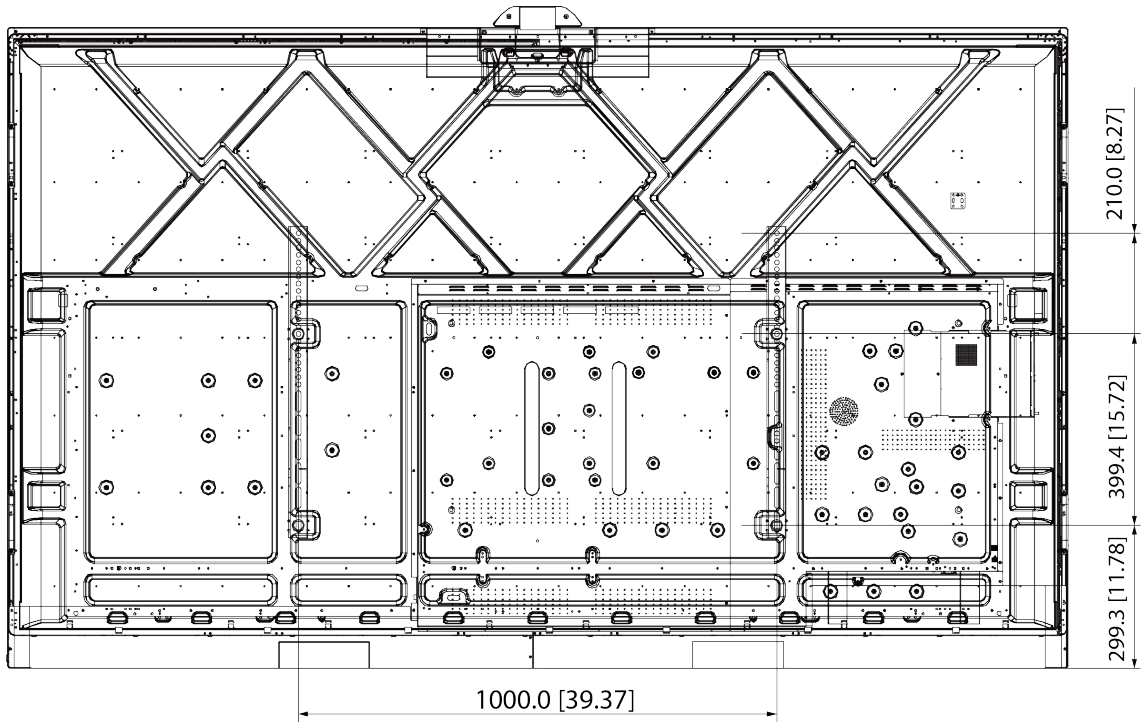


Figure 3-11 Attach the vertical brackets (98-inch series) (mm [inch])

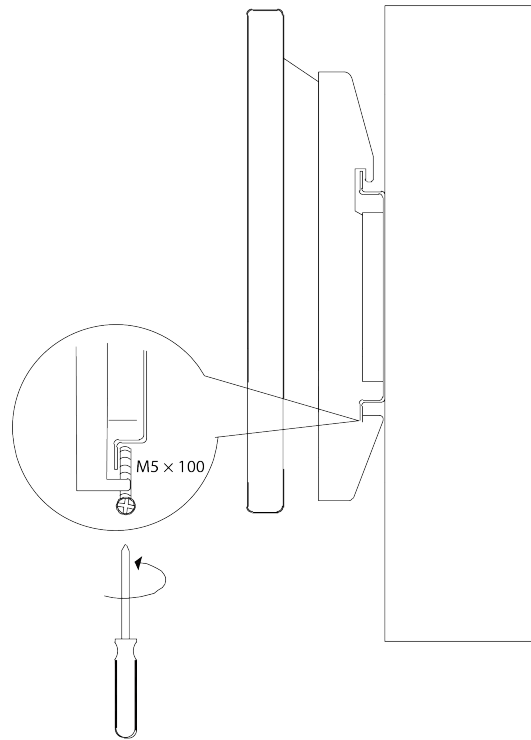


**Step 5** Tighten the screws at the bottom of the vertical brackets to secure the brackets.



Make sure that the appropriate screwdriver is used.

Figure 3-12 Secure the vertical brackets





## 4 Appearance

Figure 4-1 Appearance

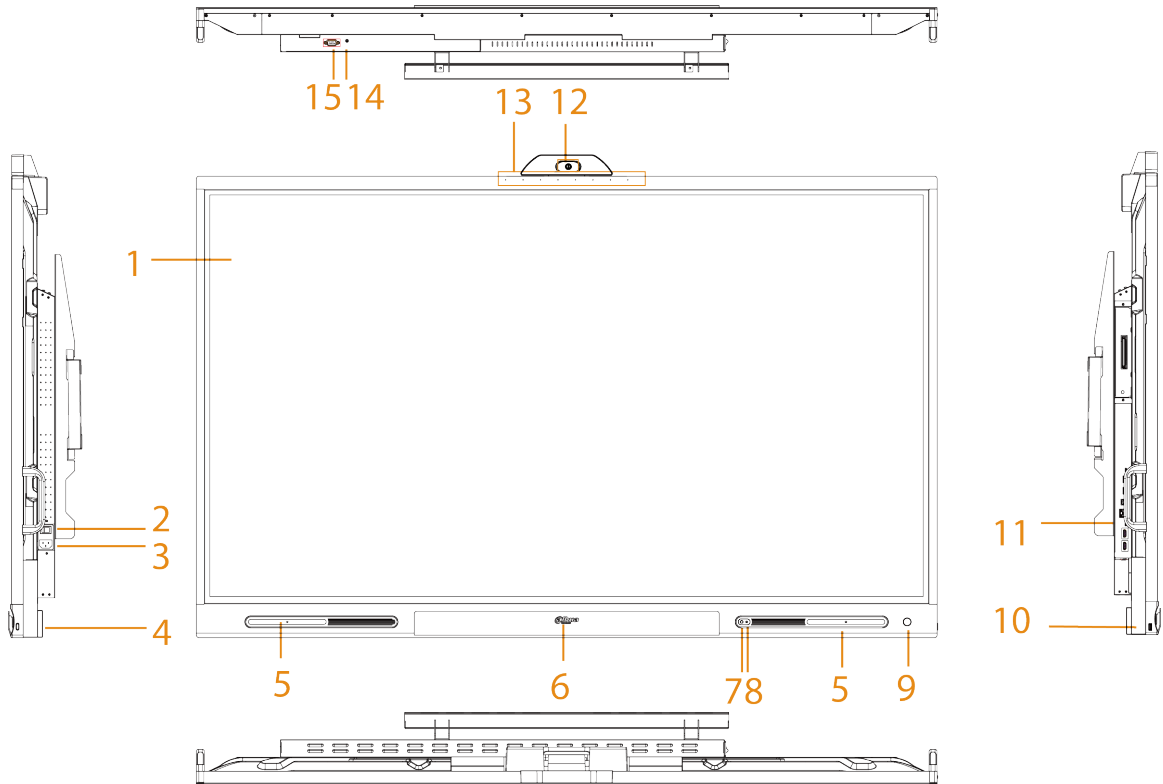



Table 4-1 Appearance description

No.	Description
1	LCD.
2	Power switch. Turn on or turn off the power supply of the whiteboard.
3	Power input port. Inputs 100–240 VAC power.  After connecting to power supply, press the power switch to turn on the whiteboard.
4	Power button. Turn on or turn off the screen.
5	Magnetic stylus pen attach area.
6	Indicator light. The light is red when the whiteboard is on standby and blue when the whiteboard is in normal use.
7	IR sensor. Receives signals from the remote control.
8	Light sensor. The whiteboard recognizes the ambient brightness through the light sensor and automatically adjusts the backlight brightness according to the ambient brightness.
9	Fingerprint reader. After adding your fingerprint, you can unlock the whiteboard through fingerprint recognition.

No.	Description
10	USB 3.0 port.
11	Side panel ports, including HDMI IN, HDMI OUT, TOUCH and other ports.
12	Built-in flip HD camera.
13	Microphones. Pick up live audio.
14	LINE OUT. An audio output port that connects to the earphone or speaker.
15	RS-232 port. Transmits data between devices. You can connect to central control devices with RS-232 port.

Figure 4-2 Ports

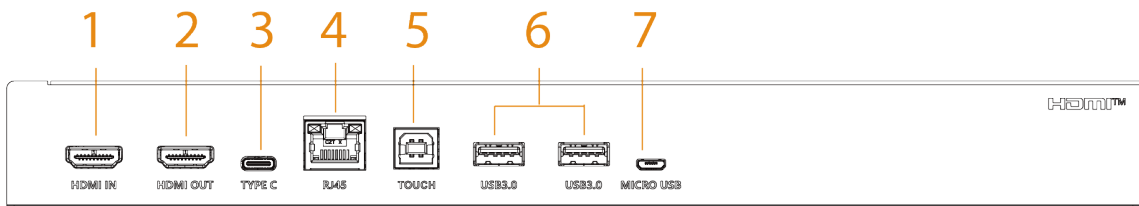


Table 4-2 Port description

No.	Name	Description
1	HDMI IN	HD audio and video signal input port. Connects to the computer, set-top box, and other video devices with HDMI output ports.
2	HDMI OUT	HD audio and video signal output port. Transmits uncompressed HD video and multi-channel audio data.
3	TYPE C	Connect a laptop or other devices to the whiteboard through the Type C port for screen sharing and other operations.
4	RJ-45	1000 Mbps network port. Connects to network cable to access network.
5	TOUCH	Transmits touch signals. After you connect your computer with the whiteboard through HDMI port, connect the TOUCH port to the USB port of the computer, and then you can control the computer through touch operations on the whiteboard.
6	USB 3.0	Connects to USB devices such as mobile hard disk, USB flash drive, USB keyboard, and USB mouse. They are accessible both from the built-in Android system and the optional OPS computer module.
7	Micro USB	Used for debugging Android system.

## Appendix 1 Touch Operation

You can use the stylus pen or directly use your fingers to operate the device screen.



This section uses operation with stylus pen as an example.

Appendix Table 1-1 Touch operations

Operation	Description
Tap	Tap the screen once with the stylus pen.
Double-tap	Tap the screen twice with the stylus pen (The time gap between the taps is around 0.5 s).
Context menu	Slightly touch the screen for 1 to 2 seconds with the stylus pen. Lift the stylus pen when there is a circle on the screen, and then the context menu is displayed.
Drag	Hold the icon that needs to be dragged with the stylus pen and then move the stylus pen to the target place. Lift the stylus pen to drop the item.
Slide	Hold the screen (such as the slider that is used for the web browser) that you want to slide with the stylus pen, and then slide the stylus pen toward the direction you want. Lift the stylus pen to release the screen.
Zoom	Use the stylus pen to press and hold the window (such as the web pages and images), and then use another stylus pen to drag the window to zoom in and zoom out.

## Appendix 2 Cybersecurity Recommendations

Cybersecurity is more than just a buzzword: it's something that pertains to every device that is connected to the internet. IP video surveillance is not immune to cyber risks, but taking basic steps toward protecting and strengthening networks and networked appliances will make them less susceptible to attacks. Below are some tips and recommendations from Dahua on how to create a more secured security system.

### **Mandatory actions to be taken for basic device network security:**

#### **1. Use Strong Passwords**

Please refer to the following suggestions to set passwords:

- The length should not be less than 8 characters.
- Include at least two types of characters; character types include upper and lower case letters, numbers and symbols.
- Do not contain the account name or the account name in reverse order.
- Do not use continuous characters, such as 123, abc, etc.
- Do not use overlapped characters, such as 111, aaa, etc.

#### **2. Update Firmware and Client Software in Time**

- According to the standard procedure in Tech-industry, we recommend to keep your device (such as NVR, DVR, IP camera, etc.) firmware up-to-date to ensure the system is equipped with the latest security patches and fixes. When the device is connected to the public network, it is recommended to enable the "auto-check for updates" function to obtain timely information of firmware updates released by the manufacturer.
- We suggest that you download and use the latest version of client software.

### **"Nice to have" recommendations to improve your device network security:**

#### **1. Physical Protection**

We suggest that you perform physical protection to device, especially storage devices. For example, place the device in a special computer room and cabinet, and implement well-done access control permission and key management to prevent unauthorized personnel from carrying out physical contacts such as damaging hardware, unauthorized connection of removable device (such as USB flash disk, serial port), etc.

#### **2. Change Passwords Regularly**

We suggest that you change passwords regularly to reduce the risk of being guessed or cracked.

#### **3. Set and Update Passwords Reset Information Timely**

The device supports password reset function. Please set up related information for password reset in time, including the end user's mailbox and password protection questions. If the information changes, please modify it in time. When setting password protection questions, it is suggested not to use those that can be easily guessed.

#### **4. Enable Account Lock**

The account lock feature is enabled by default, and we recommend you to keep it on to guarantee the account security. If an attacker attempts to log in with the wrong password several times, the corresponding account and the source IP address will be locked.

#### **5. Change Default HTTP and Other Service Ports**

We suggest you to change default HTTP and other service ports into any set of numbers between 1024–65535, reducing the risk of outsiders being able to guess which ports you are using.

#### **6. Enable HTTPS**

We suggest you to enable HTTPS, so that you visit Web service through a secure communication channel.

### 7. **MAC Address Binding**

We recommend you to bind the IP and MAC address of the gateway to the device, thus reducing the risk of ARP spoofing.

### 8. **Assign Accounts and Privileges Reasonably**

According to business and management requirements, reasonably add users and assign a minimum set of permissions to them.

### 9. **Disable Unnecessary Services and Choose Secure Modes**

If not needed, it is recommended to turn off some services such as SNMP, SMTP, UPnP, etc., to reduce risks.

If necessary, it is highly recommended that you use safe modes, including but not limited to the following services:

- SNMP: Choose SNMP v3, and set up strong encryption passwords and authentication passwords.
- SMTP: Choose TLS to access mailbox server.
- FTP: Choose SFTP, and set up strong passwords.
- AP hotspot: Choose WPA2-PSK encryption mode, and set up strong passwords.

### 10. **Audio and Video Encrypted Transmission**

If your audio and video data contents are very important or sensitive, we recommend that you use encrypted transmission function, to reduce the risk of audio and video data being stolen during transmission.

Reminder: encrypted transmission will cause some loss in transmission efficiency.

### 11. **Secure Auditing**

- Check online users: we suggest that you check online users regularly to see if the device is logged in without authorization.
- Check device log: By viewing the logs, you can know the IP addresses that were used to log in to your devices and their key operations.

### 12. **Network Log**

Due to the limited storage capacity of the device, the stored log is limited. If you need to save the log for a long time, it is recommended that you enable the network log function to ensure that the critical logs are synchronized to the network log server for tracing.

### 13. **Construct a Safe Network Environment**

In order to better ensure the safety of device and reduce potential cyber risks, we recommend:

- Disable the port mapping function of the router to avoid direct access to the intranet devices from external network.
- The network should be partitioned and isolated according to the actual network needs. If there are no communication requirements between two sub networks, it is suggested to use VLAN, network GAP and other technologies to partition the network, so as to achieve the network isolation effect.
- Establish the 802.1x access authentication system to reduce the risk of unauthorized access to private networks.
- Enable IP/MAC address filtering function to limit the range of hosts allowed to access the device.

## More information

Please visit Dahua official website security emergency response center for security announcements and the latest security recommendations.

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